**What resources do you have?**

Computer Labs

IT Staff

District Leaders/Data Leagues

DPI website

DPI user documents

DPI presentations

Site trainers

Smartboards

Other LEA re-delivery trainers

School data leaders

Webinars

Data Experts in LEAs

RttT Support

OBIEE Help Link (not specific to NC data)

Utube videos for OBIEE (not specific to NC data)

Moodle

Blackboard

**What is your timeline for re-delivery?**

January

Start training Principals immediately

Incorporate new data as available

November – January (initial training)

After 2010/2011 data has been loaded

Complete training by beginning of 2011/2012 school year

Possible spring delivery

As time allows between other duties as assigned by supervisor

Based on LEA/school schedule

4 to 6 months

Train during staff development days

Learn, practice, and reflect

CO and school based admins by Aug 2012

Data Managers by Dec 2012

Spring/Summer of 2012 (set up accounts in early spring)

District staff this year, principals summer retreat, full implementation 2012/2013

**How will you train your users?**

Train key leaders/groups to retain more

Use videos for beginning training

Based on type of access (dashboard vs report writers)

Based on department/program area

Introduce product during leadership meetings

Follow up trainings

Stage training/deployment

NCID

Registering for system

CEDARS Data Warehouse

Inform leadership right away

Next summer

Create relevant reports based on department/program areas

Establish LEA base procedures and guidelines

Overview prior to training

Hands-on training

Webinars

Use district data as demo model

Videos

Local workshops

Use Train-the-Trainer model

Create assignments for users to follow

Just in time; when it is relevant for the type of end user

Top down: District, School Admins, School users

At the discretion of the LEA

Work with leadership to establish appropriate timeline

Train key users by job role for additional support

**How will you support your users?**

DPI CEDARS Training and Support (cedars-info@dpi.nc.gov)

Contact list for users of who to contact for NCID, Security Officer, CEDARS Data Warehouse

Webpage with links to reference materials

Provide dates for training/webinars/CEDARS related meetings

LEA coordinators

FAQs

Discussion board

Live/Open help line at specific times

OBIEE Help link (not specific to NC data)

Record trainings for reference

Prioritize requests

Monthly meetings

Re-delivery trainers will serve as liaisons between LEA and DPI